

Rhode Island Home Care

CONNECTIONS



**Last year,
more than 20,000
Rhode Islanders
utilized home care
agencies
for over 1,000,000
home care visits.**

The Rhode Island Partnership for Home Care (RIPHC) is an association of licensed agencies providing home nursing care, homemaking and comfort to patients and their families when the need is great and resources are stretched,

- Home care is the most cost-effective healthcare delivery offered as there are no room and board costs

compared to nursing homes, rehabilitation centers, and other institutional care settings.

- Home care promotes healing, as studies have shown that patients and clients recover faster in the comfort of their home.
- Home care offers individualized services that are tailored to the

patient or client healthcare needs and finances, supplementing care from family and friends.

The member agencies of the Rhode Island Partnership for Home Care allow families the peace of mind that their loved ones are receiving quality care and continue to live independently at home with the support that they need.



**Rhode Island Partnership
for Home Care**
Advancing quality healthcare at home

Advancing quality healthcare at home

Rhode Island Partnership for Home Care is the statewide trade association representing home care, home nursing care and hospice agencies.

RIPHC promotes quality home healthcare services, ethical healthcare business practices and positive patient and client outcomes.

www.riphc.org

401-351-1010

260 West Exchange Street, Suite 005, Providence RI, 02903

What is the Rhode Island Partnership for Home Care?

RIPHC is a statewide trade association founded in 1990 representing 48 organizations that provide or promote home healthcare and supportive services in the home.

RIPHC Beliefs:

- The value of home and community-based care
- The right of the client/patient to have access to home care services
- The client/patient has the right to select the provider of her/his choice
- The client's/patient's right to privacy
- The client/patient should always receive safe and appropriate services
- The provider should be qualified, reliable, ethical and competent

RIPHC Values:

- RIPHC believes that the highest standards of patient and client care and integrity in business practices are the most effective ways to establish and retain public confidence.
- RIPHC members provide quality in service delivery and commit themselves to maintaining the highest of ethical standards.
- RIPHC is committed to ensuring that the culture of the industry is grounded in ethical behavior and evidence-based clinical practices.

RIPHC Member Services

Our program of care planning is tailored to meet your needs, with a variety of services that provide comfort and support.

Your unique program of care may include:

- Regular visits scheduled at your place of residence
- Ensure prescribed medications are taken regularly and as directed
- Medical supplies and equipment
- Support for activities of daily living (ADL)
- Personal care and grooming
- Emotional support and guidance
- Education and support for caregivers
- Physical and speech therapies
- Palliative care and other integrative therapies

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Neighborhood Health Plan of Rhode Island
is pleased to be a partner with
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Advancing quality healthcare at home

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Dear Readers,

Thank you for picking up your copy of the “Rhode Island Home Care Connections” newspaper supplement published by the Rhode Island Partnership for Home Care (RIPCH).

RIPHC members are committed to promoting quality home healthcare to everyone in need in every Rhode Island community.

Whether you or your loved one needs long-term care in order to remain living independently in their home or you are recovering from surgery and require short-term care and therapy, our member agencies are available to provide the quality care needed.

Home care agencies help with homemaking, nursing care, hospice, palliative care, as well as physical and occupational therapy — just to name a few of the services offered.

These healthcare services in the home are less expensive and are often covered by your health insurance, Medicare, or Medicaid benefits. Why enter into a nursing home or rehabilitation center when you can continue to enjoy the comfort and privacy of your own home? Nursing homes and rehabilitation centers are not your only option.

I hope that you find the information in this newspaper supplement helpful. I would also encourage you to view www.riphc.org or call (401) 351-1010 for more

information and to find a home care agency that provides the quality healthcare services needed.



Pictured above Laurie Ellison (left) and Executive Director, Nicholas Oliver (right)

Laurie C. Ellison, RN
President
**Rhode Island Partnership
for Home Care**

60%

of adults

with a mental illness have received no treatment in the last year.



We want to change that.

At Pinnacle Home Care, we don't believe that it's enough to treat physical health only. We bring *crisis intervention* and *disease management* of mental health disorders directly to a person's door, making a world of difference for those having difficulty attaining good health on their own.

The Pinnacle Home Care Behavioral Health Program – Bridging the Gap to Provide Continuity of Care.


PINNACLE
Home Care

Behavioral Health Program

pinnaclehcri.com (401) 921-3133

Pinnacle Home Care is Medicare-certified and serves all of Rhode Island.

What is Home Care?

Home care is a healthcare service provided in an individual consumer's home by licensed healthcare professionals. Licensed personnel may help the individual with daily tasks, such as bathing, preparing meals, eating, and cleaning their home. For terminally ill patients or clients, home care may include hospice care. For patients or clients recovering from surgery or illness, home care may include rehabilitative assistance.

Home care encompasses a wide array of healthcare services provided by nurse assistants, nurses, and therapists within the patient's or client's residence. Depending on the level of care required by the patient or client, a person may need care in their home a couple of times a week, once a day, or throughout the day everyday.

Home care is utilized to recover from an injury or post-hospitalization, immediately following the birth of a child, or support within a retirement home or assisted living facility. Many consumers of home care utilize services in order to stay independent in their home while living with a chronic or terminal illness or the gradual decline of daily capacity that comes with aging. Each home care patient or client receives an individual care plan that meets their needs to live independently with healthcare support in their home.



Tell your doctor you want

VNS Home Health Services

- Visiting Nursing Care
- Rehabilitation Services
 - Physical Therapy
 - Occupational Therapy
 - Speech Therapy
- Mother & Baby Care
- Palliative Care
- Wound Care
- Telemedicine

HomeCare Elite
2013 TOP AGENCY



VNS HOME HEALTH SERVICES

401 782-0500 | Toll Free 24-Hours 800-834-3334

www.VNShomehealth.org



Assessing the Need for Home Care

Before seeking home care, you should determine what kind of care is needed and what are the goals for care:

- Do you or your loved one need skilled nursing care?
- Do you or your loved one need assistance with personal care for activities of daily living, such as bathing, toileting, or dressing?
- Are there any cognitive or behavioral health issues that need to be addressed?
- Has a physician expressed concern about you or your loved one's ability to continue to live independently without support?
- How long and how frequently do you expect that you or your loved one will need care?

Health Care Equipment for Use at Home



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Visit our warehouse showroom at Exit 6, Rte 195,
35 Agnes Street, East Providence, RI 02914

What are the Advantages of Home Care?

Last year, over 20,000 Rhode Islanders utilized home care agencies for over 1,000,000 home care visits.

- Home care is the most cost-effective healthcare delivery offered as there are no room and board costs compared to nursing homes, rehabilitation centers, and other institutional care settings.
- Home care promotes healing, as studies have shown that patients and clients recover faster in the comfort of their home.
- Home care offers individualized services that are tailored to the patient or client's healthcare needs and finances.
- Home care reinforces and supplements care from the patient or client's family, friends and other caregivers. Home care agencies have staff with expertise in assessing patient or client needs and developing care plans, usually at no additional cost to the patient or client.

What is Hospice?

Hospice provides compassionate care for persons who are living with an incurable illness and are within the last six months of projected end-of-life. Hospice provides patients and clients with comfort and quality of life.

It is a holistic approach to control pain and manage symptoms. Patients and clients can continue their treatment plan and fight their illness while enrolled in hospice. Hospice begins when the patient or client has less than six months to live. Hospice provides the patient or client and their loved ones access to an array of services that ease the burden on primary caregivers and their families.

Together, hospice services can remove some of the hardships of the remaining months and days, instead allowing patients and clients and their families to spend more quality time together.



HOMEFRONT HEALTH CARE

- Providing excellence in home care with personalized service
- Specializing in keeping people at home since 1966
- Six convenient locations throughout Rhode Island

Visit homefront.org or call 401-383-9696 to access an array of caregiver resources.



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Providing quality home health and community care services to Rhode Islanders since 1908.

Home Health Services

- Nurses
- Home Health Aides
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- Occupational Therapy
- Palliative Care
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Specialty Programs

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- Stroke Aftercare
- Wound/Ostomy Care
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- Advanced Illness Management



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A Care New England Partner

www.vnacarenewengland.org

(401) **737-6050**

51 Health Lane, Warwick, RI 02886

Hiring Home Care Agency VS Direct Hire

Consumers should be aware of the following benefits of using a home care agency versus the risks of a direct hire:

Employer Obligations of Direct Hire: By hiring a home health aide or nurse directly, the individual consumer and their family takes on the responsibilities as their employer. This includes paying for the employee's payroll taxes, workers compensation, unemployment insurance, and liability. If the employee gets

hurt during their time providing care or commuting to or from the individual's home, it is the consumer that is legally and financially liable.

Peace of Mind from Home Care Agencies: Home care agencies are required to conduct thorough national criminal background checks that provide more comprehensive data than available to the public prior to any home care agency employee stepping foot into a patient's or client's home.

Security and Contingency: If a consumer's direct hire harms or steals from the consumer, it is still the consumer that is liable. However, home care agencies are required to maintain various insurances to protect their patients or clients and are required by law to promptly investigate all complaints of abuse or theft. Furthermore, home care agencies can provide a replacement without disruption of service if the home care agency employee gets sick, injured, or changes jobs.

Paying for Home Care

Many government programs and private insurance will pay for home care services under specific circumstances:

Medicare (federal) and Medicaid (state):

Covers home care services when the patient or client a) cannot leave their home without physical assistance; b) is currently under a physician's care; and c) requires skilled nursing or therapy services.

Commercial Health Insurance:

Covers home care services when the patient or client is recovering from surgery, injury, or a specific illness, but generally not for chronic conditions or aging. Typically, home healthcare is covered with co-pays and deductibles.

Long-Term Care Insurance:

Covers home care services as an alternative to nursing homes and other institutional care. The home care benefits are generally capped at a certain amount per day, week, or month.



Client Mary W. with her daughter Lisa B.

With BAYADA Home Health Care...

"I don't have to worry about Mom anymore."

– Lisa B., Client's daughter

BAYADA provides:

- Assistive care, including bathing, dressing, and grooming
- Thoroughly screened health care professionals
- Clinical support 24 hours, 7 days
- A variety of payment options



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For more information call **921-5644**
2181 Post Road, Warwick
www.cowesetthomecare.com

- Personal Care
- Homemaking
- Errands
- Shopping
- Doctors visits
- Available 24/7



Ongoing Training and Supervision:

If the consumer has a direct hire, the consumer is responsible for continuous training and supervision. In contrast, home care agencies have the experience, knowledge, training, resources, and licensure to ensure that their employees are thoroughly trained.

Seeking home care, home nursing care or hospice services?

Rhode Island Partnership for Home Care

www.riphc.org

References Are Important

References are very important in choosing a home healthcare provider. Ask these questions of the person/entity giving you their recommendation for a particular provider:

- Do you frequently refer patients or clients to this provider?
- Do you have a contractual relationship with this provider? If so, do you require the provider to meet special standards for quality care?
- What sort of feedback have you received from patients or clients receiving care from this provider, either on an informal basis or through a formal satisfaction survey?
- Do you know of any patients or clients that this provider has treated with cases that are similar to mine or my loved one's? If so, can you contact these individuals on my behalf?

Discover the Home Care Advantage



HomeCare Advantage.....

As a family-owned, locally-operated business, we were founded on the heartfelt principles of preserving comfort, dignity, and quality of life at home.

When quality of life is paramount, quality of care matters.

We offer a comprehensive and proven range of home care services that work for your specific needs. From one hour per day to round the clock support. You may be headed home to recover from a hospital stay. An elderly parent may need help with daily activities. Is there a new mom who needs help at home with the baby?

- Skilled nursing care
- Physical and occupational therapy
- Speech therapy
- Wound management
- Diabetic care
- Chronic disease management
- Long-term nursing care
- Pediatric care
- Mother and infant care
- Respite care
- Daily living support
- IV services

Recovery Services (401) 781-9544 • Long-Term Care Services (401) 781-3400
www.homecareadvantage.com

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The **Only** Statewide Comprehensive Network of Providers Meeting All Home Care Needs.

Medicare Certified **CHAP Accredited**

Our Network Includes:

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- Physical Therapists
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- Speech Therapists
- Medical Social Workers
- Certified Nursing Assistants
- Community Outreach Liaisons
- Health Care Services

Innovative Care Models:

- Outcome Based Partnering
- Progressive Rehabilitative Services
- Ageless Independence Partnerships
- Episodic Interdisciplinary Alliances
- Specialty Wound Management
- Traditional Skilled Homecare Services

Need Homecare? Get...
THE NETWORK
Call 401.941.0002

Capitol Home Care
THE NETWORK

THE NETWORK

Health Care Services
Providing Trained Care & Comfort at Home Since 1972

Phenix Home Care, Inc.

Community Care Nurses

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Professional • Trustworthy • Dependable

Pinnacle Home Care can provide the healthcare you need, skillfully delivered in the comfort of your own home.

Our professional caregivers understand the complex needs of seniors in the community and strive to provide the most dependable, effective home care available:

Registered nurses	Wound care	Catheter care
Physical therapy	Medication management	Cardiac care
Occupational therapy	Disease management	Pain management
Speech therapy	Diabetic teaching	Fall prevention
Home health aides	Venipuncture	Nutrition education

(401) 921-3133 • pinnaclehcri.com
57 Kilvert Street, Warwick, RI 02886



PINNACLE Home Care

“Reaching New Heights in Home Care”

Pinnacle Home Care is locally owned and operated with services throughout Rhode Island.

Pinnacle Home Care is Medicare-certified and accredited by the Joint Commission for Accreditation of Healthcare Organizations (JCAHO).

We Make Sure Older Adults Get What They Want...



A continuum of health services specialized to meet the needs of older adults, include:

- Senior Friendly Emergency Rooms at Roger Williams Medical Center and Our Lady of Fatima Hospital
- Cancer Care for Seniors
- Advanced Primary Stroke Care
- Geriatric Psychiatry
- Inpatient and Outpatient Rehabilitation
- Transitional Care for Orthopedic and Surgical Recovery
- Elmhurst Extended Care
- Home Health Care Services

If you are age 65 or older, look first to CharterCARE for health care services. We're Rhode Island's leader in elder health care.

For information, visit our Web site at www.chartercare.org.



Specialized Health Care from CharterCARE Health Partners

Our older adults bring a wealth of experience and perspective to our community. They are a treasured resource who have earned only the best, especially when it comes to health care.

That's why CharterCARE has developed specialized elder health care options across our entire system... **Roger Williams Medical Center, Our Lady of Fatima Hospital, Elmhurst Extended Care and CharterCARE Home Care.**

Charting the Way to a Healthier Rhode Island